

the power of giving

annual report 2014-15



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the power of giving

thanks to our donors we raised over \$81 million in 2014-15

The transformation of health care is, of course, not an easy task. It takes people with a shared vision and a passion to build something extraordinary – that is what is taking place at our hospitals and health care centres, because of partners like you.

Our hospitals and health care teams literally provide some of the best care in the country – and the world – partly because of the generosity of our donors. With the support of our donors, we will continue to work hard to ensure extraordinary care is here when you need it.

Your donations – regardless of size – make a tremendous impact for patients and their families. VGH & UBC Hospital Foundation invests donated funds to help provide the **people, places, programs** and **tools** our health care teams need to best serve the people of British Columbia.

Thank you for your generosity.

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where are funds invested?

- Vancouver General Hospital** VGH is the largest, most specialized hospital in BC and the number-one adult health care referral centre. Nearly half of the patients come from outside Metro Vancouver for advanced treatments that are only available here.
- UBC Hospital** UBC Hospital offers specialized treatment for non-life-threatening emergencies and surgical care. Programs and services at UBC Hospital include urgent care, short-stay day surgery, diagnostic imaging services, extended care, bladder care, brain research, Sleep Disorders and a range of neurology clinics.
- GF Strong Rehab Centre** GF Strong is the largest and most specialized rehabilitation centre for people in BC and the Yukon who have suffered spinal cord or brain injuries. Here, a renowned team of health care professionals deliver individually tailored care and treatment in five unique programs: Acquired Brain Injury, Spinal Cord Injury, Arthritis, Neuromusculoskeletal and Adolescent and Young Adult.
- Vancouver Community Health Services** Community Health Services is a division of Vancouver Coastal Health that delivers multifaceted health care to Vancouverites in their neighborhoods. Medical experts provide a continuum of health care for all ages – newborns to elders – with an emphasis on health promotion, prevention as well as primary, secondary, rehabilitative and palliative care.
- VCH Research Institute** VCH Research Institute is comprised of acclaimed doctors, scientists and researchers who are discovering new cures and treatments for many serious conditions and diseases. Their work is improving quality of life and changing how health care is delivered and received.

why give?

it takes a partnership between donors, VGH & UBC Hospital Foundation and our hospitals and health care teams to provide the best in specialized care for all British Columbians

We partner with donors to provide essential funds to ensure Vancouver Coastal Health's highest priorities are met so that our health care teams can deliver BC's best, most specialized care for adults.

The BC Government funds day-to-day operations and administrative costs, but **donors** fund the extra equipment, innovative technology, research, education, and enhanced patient care and programs we need to save lives and keep our hospitals and health care centres at the forefront of medical discovery.

David McLean, Board Chair and Barbara Grantham, President and CEO, VGH & UBC Hospital Foundation and Mary Ackenhusen, President and CEO, Vancouver Coastal Health



thank you for all you do to help transform health care in BC

I have spent my life surrounded by the health care system. My father is a doctor, and coincidentally, I married a doctor, so since I was a child, health care has been discussed around the dinner table in our home. Because of this, I can't help but be awestruck by the advancements that I have witnessed in my lifetime. These days, I feel so fortunate to spend my time listening to health care leaders express their vision of innovative and sustainable health care, and to be playing a part in bringing those initiatives to life.

As President and CEO of BC's leading adult health care foundation, I am honoured to be in the position of matching donors' philanthropic dreams with transformational projects that will benefit all British Columbians. Our Foundation is Vancouver Coastal Health's (VCH's) philanthropic partner in Vancouver. We raise funds for specialized adult health care and research for all British Columbians at Vancouver General Hospital (VGH), UBC Hospital, GF Strong Rehab Centre and VCH Research Institute, as well as for community health services for families across Vancouver through Vancouver Community Health Services.

While government funds essential services, many game-changing projects, such as new programs and facilities, leading-edge research and advanced, more efficient medical equipment can only be realized with donors as key partners. Quite simply, we act as a connector to provide the **people, places, programs and tools** our health care teams need to deliver the best patient care possible. And thanks to you, we have had an extraordinary year!

In this annual report, you will read some amazing stories. From breaking ground on one of Canada's largest mental health care facilities, which will dramatically change the way mental illness is treated, to a new way of providing end-of-life care, **we are transforming health care.**

We have lots to celebrate, and – of course – we still have work to do. Up next, we have an ambitious plan to help renew the Operating Suites at VGH and UBC Hospital – which will not only significantly improve the effectiveness and efficiency of specialized surgical services, but also allow VCH to attract (and keep) top surgical talent. Our world-class heart and lung services will be enhanced with an electrophysiology (EP) lab that will enable VGH's cardiologists to increase capacity and provide leading-edge treatment.

As you know, watching the change underway in health care, not all of our work happens in hospitals. We will invest in community programs to support VCH's "Next Generation Strategy" for the Downtown Eastside, pilot new innovations in palliative and end-of-life care and expand mental health services in the community, to name a few.

All of these amazing innovations were beyond my wildest imagination many moons ago, as I sat at my childhood dinner table. And we simply couldn't do it without your help. On behalf of the hundreds of thousands of British Columbians who benefit from your generosity – please accept our heartfelt gratitude!

Barbara Grantham, President and CEO

enhancing patient care

VISIONARY FUND DEDICATED TO IMPROVING
ENGAGEMENT AND QUALITY OF CARE

A buzz is building across Vancouver Coastal Health (VCH). Angie Brisson from Vancouver General Hospital's Emergency Department feels it. So do community health nurses Lauren Wolfe and Megan Hungerford. And their colleagues in acute care units from Richmond to Vancouver and Squamish are also talking about it. What's captured their attention is a gift of \$2.5 million dedicated to improving patient care by investing in front line staff.

Philanthropists Robert and Greta Ho's generous gift has inspired the creation of the Robert H.N. Ho Enhancing Patient Care Fund, a program designed to support education and professional development for nurses and allied health professionals. The Fund enables lifelong learning and is empowering staff to identify positive changes that will improve the quality and standardization of patient care.

"This Fund sends a very positive message to our staff," says Barb Lawrie, VCH's VP of Professional Practice and Chief Clinical Information Officer. "It's not about bricks and mortar; it's about supporting our staff to provide quality care to our patients/clients."

Through the Fund, VCH is investing in several new and exciting professional development opportunities for nurses and allied health care workers at VCH, including bursaries and scholarships, and the opportunity to participate in programs such as the VCH Improvement Strategy (Releasing Time to Care), Quality Academy and VCH Research Challenge. While some of the individual programs previously existed, the Fund provides a framework to support and link the programs across the health care system.

For Angie, a clinical nurse educator, being in the Quality Academy means she can dedicate time to identify ways to reduce Emergency Department wait times. For community nurses Lauren and Megan, the Fund has empowered them to map out issues that prevent them from spending more time with their clients such as poorly located supplies to excessive paperwork. "It's a bottom-up approach. We're hearing what nurses have to say and getting support from executives to work on solutions," explains Lauren, who is participating in Releasing Time to Care – a program supported by the Enhancing Patient Care Fund.

VCH is encouraged by the number of staff who have come forward to take advantage of the quality programs and professional development opportunities. "Not only does this build the capacity of our staff, it builds engagement," Barb explains. "And we know the more engaged our staff, the better our care."

The Ho family's generosity – combined with matching funds from VGH & UBC Hospital Foundation, VCH, Lions Gate Hospital Foundation and VCH Research Institute – is one of the largest gifts dedicated to nursing and allied health professionals.

The vision behind the fund can be seen every day as our front line staff seek out new and better ways to provide the best level of care to patients. They have been given the tools, resources and time to lead innovative changes that have positive impacts across our hospitals, health care teams and patients.

To learn more: vghfoundation.ca/enhancing-patient-care

The Enhancing Patient Care Fund enables new and better ways for hospital staff to provide the best level of care to patients

“The ultimate goal is to be able to tell a spinal cord injury patient and his or her family that there is in fact something we can do to treat their paralysis and improve their chance of walking out of Vancouver General Hospital.”

DR. BRIAN KWON, ORTHOPAEDIC SURGEON, VGH



Dr. Marcel Dvorak Chair in Spine Trauma

The Spine Program at VGH is a world leader in spinal cord injury treatment and research. It's estimated that right now more than 12,000 British Columbians live with spinal cord injuries. A new Chair – the Dr. Marcel Dvorak Chair in Spine Trauma – has been established to advance patient care and research for individuals with spinal injuries. The inaugural Chair holder is spine surgeon and scientist Dr. Brian Kwon whose passion is finding a cure for spinal cord injuries. The focus of the Dvorak Chair supports translational research, in which innovation and new technologies from the lab are translated into clinical care, and new insights garnered from the study of patients with spinal cord injury are translated back into the lab to spark further scientific research.

Special thanks goes to Sam and Fran Belzberg, the Rick Hansen Foundation, CN Rail, Val and Dick Bradshaw and a legacy gift from Cordula and Günter Paetzold. These generous gifts of philanthropy will support the important goal of developing effective therapies for spinal cord injuries, bringing the hope of an active life to thousands of British Columbians.

Dr. Brian Kwon is passionate about finding a cure for those affected by spinal cord injuries

“It's important to point out that the word ‘care’ is in OVCARE – and the people involved in this initiative unanimously care about women who are battling ovarian cancer: real women with real cancer that we want to eradicate.”

DR. DIANNE MILLER, OVCARE CO-FOUNDER AND GYNECOLOGIC ONCOLOGIST, VGH

Dr. Dianne Miller recognized for targeting worldwide ovarian cancer rates

In April 2015, Dr. Dianne Miller received the distinguished Virginia Greene Award, presented by Ovarian Cancer Canada, for her leadership in the field of Ovarian Cancer. Co-founder of BC's Ovarian Cancer Research Program (OVCARE), Dr. Miller is an internationally renowned surgeon, educator, clinician and researcher. In 2010, she was one of the leaders in launching the world's first population-based ovarian cancer prevention program, recommending changes to clinical and surgical practice to prevent ovarian cancer, including the removal of fallopian tubes for certain high-risk women.

Thank you to the over 660 donors who have supported OVCARE and are helping change the way ovarian cancer is prevented, detected and treated around the world.

Dr. Dianne Miller's work focuses on early diagnosis and targeted therapies for ovarian cancer



“The establishment of the Chair allows us to continue to innovate and create exciting opportunities to discover new treatments for urologic diseases that will ultimately translate into a better quality of life for our patients and their families.”

DR. MARTIN GLEAVE, EXECUTIVE DIRECTOR, VANCOUVER PROSTATE CENTRE, VGH AND HEAD, DEPARTMENT OF UROLOGIC SCIENCES, UBC



Goldenberg Family Chair in Urologic Sciences at VGH

Since 2006, scientists and surgeons at the Department of Urologic Sciences at UBC have received worldwide recognition for their contributions to the treatment of urologic diseases such as prostate cancer, kidney stones and bladder disorders. Driven by the desire to improve the lives of Canadian families, the multidisciplinary team works as a single unit to deliver discoveries from the benches of the laboratory to the bedsides of their patients. The team interacts in a special way that is the basis of a translational model that has allowed them to ‘walk the talk.’

Through philanthropic support, a \$6-million Chair has been established in honour of Dr. Larry Goldenberg, a world-leading pioneer in the treatment of prostate cancer. The inaugural holder of the Goldenberg Family Chair in Urologic Sciences at VGH is Dr. Martin Gleave, whose expertise and leadership will continue the international recognition for the program at VGH.

The leadership of Jim Pattison and generous support from other members of the community, including Robert H.N. Ho, Gordon and Leslie Diamond, and Gordon Shrum, demonstrates the role philanthropy plays in bringing the vision of the Chair to life.

Dr. Martin Gleave seeks innovative ways to translate research into a better quality of life for men with urologic diseases

“The annual economic burden in Canada attributable to men’s poor lifestyles is \$37 billion and the social and family impact of poor mental and physical health of the man in the family is immeasurable. We can prevent up to 70% of men’s chronic health problems without adding another dollar, doctor or hospital to the health care system.”

DR. LARRY GOLDBERG, DIRECTOR OF DEVELOPMENT & SUPPORTIVE CARE, VANCOUVER PROSTATE CENTRE, VGH

Mohammad H. Mohseni Chair in Men’s Health

The first program of its kind in Canada, the mission of the Men’s Health Initiative and the Canadian Men’s Health Foundation is to open up the conversation about men’s health and to inspire men to make changes in their attitudes and behaviour that will ultimately impact their health and longevity.

As the inaugural Mohammad H. Mohseni Chair in Men’s Health, Dr. Larry Goldenberg is committed to motivating men to adopt healthier lifestyles and help them understand that they are not invincible. The Chair – the first appointment of its kind in Western Canada – is designed to help men live longer, healthier lives by focusing on their unique health-related needs, from heart health to mental health and sexual health. With the creation of this new Chair, initiatives in precision communication and motivation, health awareness, outreach and education; research and management of transitions in male life; the study of the economic impact of preventing poor health; and multidisciplinary health care for men and boys will be expanded.

Thank you to Mr. Mohammad Mohseni and an anonymous donor for their generous donations to help ensure our sons, fathers and brothers live full, healthy lives.

Dr. Larry Goldenberg is the driving force behind the Men’s Health Initiative of BC





Mental health advocate, Erin Emiru is excited that the new Joseph & Rosalie Segal Family Health Centre will transform how mental illness is treated in BC

from campaign to construction

COMMUNITY RALLIES TO CHANGE THE FACE OF MENTAL HEALTH

As a bright, young university student in Nova Scotia, Erin Emiru (née Hawkes) never could have imagined the degree of twists and turns her life was about to take. In 2001, while studying neurosciences, Erin was hospitalized – for the first of what would be more than a dozen times – and diagnosed with a mental illness.

Since then, Erin's perseverance to understand and continually manage her mental health has been nothing short of remarkable. She has moved to Vancouver, completed her Master's degree, worked as a researcher at UBC and authored her memoir entitled, *When Quietness Came: A Neuroscientist's Personal Journey with Schizophrenia*.

In 2013, Erin began a new career as a peer care coordinator at Vancouver Coastal Health's Assertive Community Treatment (ACT) program, where she supports clients who struggle with mental illness. "So often we are told not to bring our personal lives to work. Here [as peer support with ACT] I am encouraged to share," Erin says. "It's humbling when a client looks at me and says, 'You get it.' Those are the moments I live for."

As an advocate, a patient and a neuroscientist, Erin has worked hard to break the silence surrounding mental illness, and she has been a strong supporter of VGH & UBC Hospital Foundation's Changing the Face of Mental Health Campaign. In January, she was present when the Foundation celebrated the completion of the campaign, which raised \$28 million to design and build a new state-of-the-art mental health centre that will open in 2017.

Currently under construction, the new facility – named the Joseph & Rosalie Segal Family Health Centre – will be British Columbia's largest hospital-based program for people with serious mental health issues. Up to 1,900 patients will be

treated through the inpatient program, and as many as 30,000 people will be seen through outpatient programs. Located right in the heart of VGH's campus, the eight-story facility will have 100 private rooms, each with its own bathroom. Patients will have access to shared and quiet spaces, exercise facilities, TV and Internet and a rooftop garden. In addition, each floor will feature accessible outdoor terraces.

The abundant, flexible spaces for conversations will increase opportunities for informal engagement among staff and patients. It will also provide warm and inviting space for patients to meet with family and visitors.

"It will be a healing environment that supports patients and their families throughout the recovery process," says Dr. Soma Ganesan, VGH Medical Director of Psychiatry. "A Centre like this can help reduce stigma associated with accessing mental health services," Dr. Ganesan adds. "When an environment is friendlier and more accessible, and people are confident that their confidentiality is protected, patients and their families will be more open to finding early interventions for illnesses."

During the campaign, more than 1,000 donors contributed to the new mental health centre, and many others, such as Erin Emiru, showed their support by sharing deeply personal stories and experiences. Like the adage "it takes a village to raise a child," we've seen incredible support and leadership from our community to make this centre a reality. Together, we are changing the face of mental health.

To donate to mental health programs at the Joseph & Rosalie Segal Family Health Centre, please visit vghfoundation.ca/mental-health



Revitalized and expanded treatment areas for spinal cord injury patients at GF Strong

“I am grateful to the team at GF Strong Rehab Centre whose thoughtful and compassionate care helped me recover quickly...this donation is my way of saying thank you!”
 – Peggy Gunn, donor and GF Strong patient

Since 1949, GF Strong Rehab Centre has provided innovative and vitally important rehabilitation for adults and teens in BC and the Yukon with complex injuries and illnesses. This year, renovations revived the dated gymnasium, created a new quiet room for acupuncture to treat chronic pain, redesigned office space to enable staff to serve patients more effectively and transformed and expanded GF Strong’s Spinal Cord Injury Program’s treatment spaces to alleviate serious overcrowding. These much-needed renovations were generously funded by Peggy Gunn. Her caring gift is allowing more patients with spinal cord injuries to access treatment in a more welcoming and functional facility. Patients and staff deeply appreciate her thoughtful generosity.

Donor Peggy Gunn with physiotherapist Darryl Caves



Serving hope in every cup

“Working at the Willow Bean Café has given me confidence and skills. A lot of our customers are therapists and staff who actively support recovery. It’s an environment of people invested in healing.”
 – Jeremiah Alexander, barista, Willow Bean Café

The Willow Bean Café serves a good cup of coffee. But it also offers something money can’t buy: hope. Located in the lobby of the Willow Pavilion, an adult mental health facility at VGH, the Café is a social enterprise designed to provide opportunities for supported employment training and competitive work for people recovering from mental illness. The Café is a partnership between VGH & UBC Hospital Foundation, Vancouver Coastal Health, the Canadian Mental Health Association, Vancouver-Fraser Branch and Sodexo.

We are grateful to our generous donors, including the Face of Today Foundation, which is supporting three trainees under the age of 30 to participate in the program.

Jeremiah Alexander is a returning graduate of the Willow Bean Café’s Barista Training Program, which employs people recovering from mental illness

“Bringing together prevention, clinical services, education and research will help us become stronger practitioners in these areas, and provide a women-centred approach to heart health.”

DR. TARA SEDLAK, CARDIOLOGIST, LESLIE DIAMOND WOMEN’S HEART HEALTH CLINIC

Empowering women’s health through the Leslie Diamond Women’s Heart Health Clinic

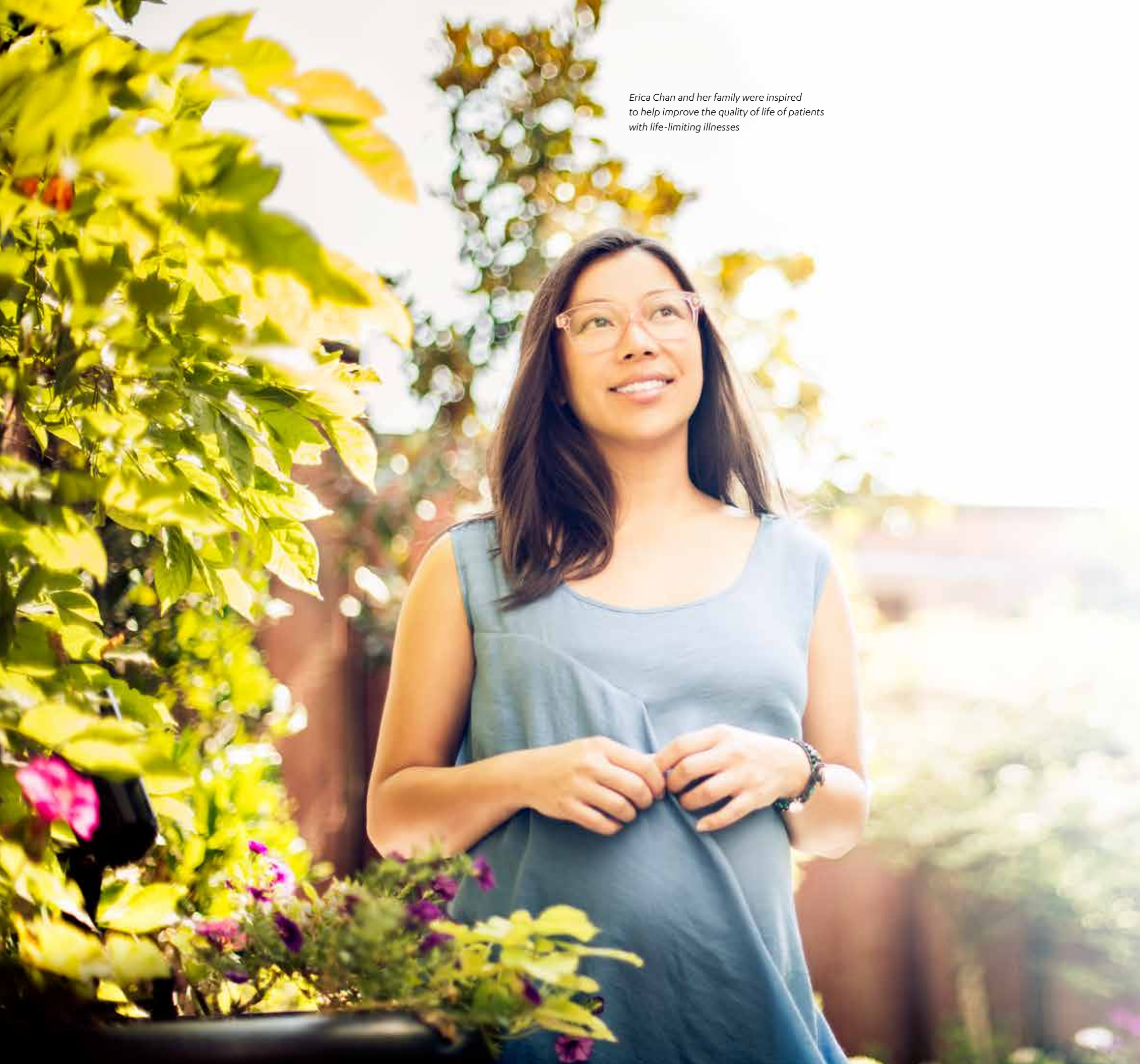
Thanks to the Leslie Diamond Women’s Heart Health Clinic at VGH, women with cardiovascular disease can enjoy a better quality of life. In 2009, the Clinic opened its doors with the goal to prevent and stop the progression of heart disease in women through rehab treatment and education. More than 300 women have benefitted from the Clinic’s top specialists and services, led by Dr. Tara Sedlak, Canada’s only certified women’s heart health cardiologist.

The Clinic is hoping to expand its services to support a greater vision of women’s health including new staff for enhanced patient care and increased research. In particular, one area of focus is in women with chest pain and microvascular (small blood vessel) disease of the heart.

We are grateful to Leslie Diamond whose generous contribution helped establish the first women’s heart health clinic in Western Canada.

Leslie Diamond, inspiring philanthropist and advocate for women’s heart health





Erica Chan and her family were inspired to help improve the quality of life of patients with life-limiting illnesses

bridging the gap between hospital and home care

PHILANTHROPIC LEADERSHIP TRANSFORMS HOW PALLIATIVE CARE IS DELIVERED

When Erica Chan and her family lost their mother Nancy in 2005, they were devastated. During Nancy's final days, the Chan family was at home with their mom, along with the nurse who attended to Nancy's medical needs.

Despite their significant loss, the family knows how blessed they were. "We were fortunate to have had that level of home care and support," Erica notes. "It's a tough experience to go through, and we were blessed to be able to focus all of our attention on just being present with our mom."

The Chan family's experience inspired them to look for ways to help improve the quality of life of patients with life-limiting illnesses, and to support those who care for them.

Earlier this year – a decade after Nancy's death – their lead donation enabled Vancouver Coastal Health to launch the Nancy Chan Palliative Care Ambulatory Clinic. The outpatient clinic is the first of its kind in Canada and will bridge the gap between acute care and home care for patients requiring palliative support.

For patients who are well enough to leave their homes, the Clinic offers an added, valuable service.

"When clients and families come into the Clinic, they will be seen by a palliative physician, clinical nurse specialist, social worker and spiritual care practitioner in one visit," explains Dr. Tim Sakaluk, Medical Director, Vancouver Home Hospice Palliative Care. "The focus of the Clinic is to wrap services around them to make sure that most or all of their needs are being met to the best of our ability."

The model complements the home care programs that currently exist. The clinical team works in collaboration

with the patient's family doctor, nurse practitioner and community health nurses to develop care plans that ensure patients and their families receive comprehensive support.

"Our goal really is to make sure we are able to connect with people earlier, to ensure they have the services they need, and that they are supported in their own communities," says Dr. Sakaluk.

Additionally, the Clinic will serve as a major resource and support centre for families and caregivers, who are often providing care under stressful circumstances. "Helping people remain in their own environment is reliant on family and friends who do a lot of the care," Dr. Sakaluk explains. "It's important that they not overextend themselves and that they look after their needs so they remain as healthy as possible."

As the Nancy Chan Palliative Care Ambulatory Clinic evolves, the team will consider opportunities to develop new patient and caregiver support groups, as well as forums for sharing their knowledge and expertise with communities across BC through telehealth videoconferencing.

Through the Chan family's philanthropic leadership, we are transforming how palliative care services are delivered – enabling more patients, families and caregivers to receive holistic, compassionate support. "My mom was incredibly caring and loving, and she gave so much of her time and support to others," Erica explains. "This clinic honours that spirit by reaching out to others to make sure they can access the care they need."

To learn more about Vancouver Home Hospice Palliative Care, visit vghfoundation.ca/palliative-care



Legacy gift supports cardiology at VGH and UBC Hospital

“We are thankful for the care we received at VGH. It’s good to know you have an excellent hospital to depend on when you need it. We believe donor support goes beyond what the government can provide.”
 – Jack Senior, philanthropist

Long-time Vancouverites Jack and Elly Senior wanted to create a better future in health care for British Columbians. As part of their estate plan, they made a generous gift in support of cardiology care and anesthesiology at VGH and UBC Hospital. Sadly, Elly passed away in 2014, yet we are honoured that her legacy will live on through a \$6-million legacy gift that will help patients receive high-calibre heart care well into the future.

Donors Jack and Elly Senior with cardiologists Dr. Ken Gin and Dr. Saul Isserow



Stem Cell Transplant Survivorship Program offers long-term care

“The ongoing seamless attention offered within the new Stem Cell Transplant Survivorship Program at VGH allows a patient to continue his or her life, satisfied they are in the best hands possible.”
 – John Cannon, donor and stem cell transplant survivor

VGH is home to one of North America’s leading hematology programs, where adults come from all over BC for the best and most progressive diagnosis, care and treatment. In BC alone, there are approximately 2,000 new adult cases of blood cancer with about 250 stem cell transplants done each year. The increasing number of transplant survivors has led experts at VGH’s Leukemia/ Bone Marrow Transplant Unit to establish a new Stem Cell Transplant Survivorship Program. The first of its kind in Canada, the Survivorship Program takes a holistic approach to long-term follow-up care with services that include guidance and support.

Thank you to Don and Mary Miller; David and Wendie Elliott; Edwin D. Lee and Tania Lim; Jack and Roberta Carthy; and other visionary donors for their generous donations in helping advance care and quality of life for post-transplant survivors across the province.

Respected community leaders John and Mitzi Cannon

“We are proud to support Dr. Patricia Clugston’s vision to transform the future of breast cancer care. The Chair will allow us to take this program to the next level with a much more concrete commitment to research that will help improve the health and recovery of breast cancer survivors.”

DR. PETER LENNOX, HEAD, DIVISION OF PLASTIC SURGERY AND DIRECTOR, BREAST RECONSTRUCTION PROGRAM, UBC HOSPITAL

Transforming care for breast cancer survivors

Breast cancer is a life-changing diagnosis that affects almost 3,500 women in BC each year. Some of these women will undergo a mastectomy. Some of them will also choose reconstruction surgery, which shows significant benefits to a patient’s recovery and emotional well-being. With the goal of improving patient care and expanding access to treatment for breast cancer survivors, the UBC Hospital Breast Reconstruction Program established the Dr. Patricia Clugston Chair in Breast Reconstruction Surgery. The Chair is named in honour of Dr. Clugston, a plastic surgeon who devoted her career to helping women with breast cancer.

Thank you to the following plastic surgeons whose commitment and cumulative donation of over \$400,000 helped complete our \$5-million campaign for the Chair:

- | | |
|--------------------------|----------------------|
| Dr. Cameron Bowman | Dr. Mark Hill |
| Dr. James Boyle | Dr. Peter Lennox |
| Dr. Sean Bristol | Dr. Sheina Macadam |
| Dr. Erin Brown | Dr. Alex Seal |
| Dr. Kevin Bush | Dr. Nancy Van Laeken |
| Dr. Nicholas Carr | Dr. Cindy Verchere |
| Dr. Douglas Courtemanche | Dr. Richard Warren |
| Dr. Arko Demianczuk | Dr. Neil Wells |

Doctors from the UBC Division of Plastic Surgery band together to improve patient care and expand access to treatment for women with breast cancer



Radiologists Dr John Mayo and Dr. Savvas Nicolaou improve patient care through 24/7 radiology services in the Emergency Department at VGH

TOOLS

take five

HOW FIVE SECONDS CAN SIGNIFICANTLY IMPROVE OUTCOMES FOR PATIENTS

On any given day, up to 275 patients walk, wheel or are carried through the doors of Vancouver General Hospital's (VGH's) Emergency Department (ER). While their conditions vary drastically – a woman experiencing chest pain, an unconscious man with severe injuries from a car accident, a disoriented senior with slurred speech – more than half will have at least one thing in common.

Approximately 50 per cent of ER patients will draw on the expertise of VGH's Radiology team to swiftly and accurately pinpoint the cause of their illness or injury. Medical imaging, such as CT scans and MRIs, are critical components in the diagnosis and treatment of patients.

"In five seconds, we can scan a patient from head to toe," explains Dr. John Mayo, Medical Director, Department of Medical Imaging. "And in five minutes, we can interpret that data."

In an emergency department setting – where every moment counts and many patients are not able to articulate their symptoms – having a highly specialized radiology team equipped with advanced technology is key to saving lives. "We can sort out very complicated issues quickly and ensure patients get the interventions they need right away."

VGH was the first in Canada to establish the sub-specialty of Emergency Trauma Radiology, with a team of radiologists that receive specialized training to image and diagnose acutely ill patients on-site 24 hours a day, seven days a week. The team is part of VGH and UBC Hospital's Department of Radiology, which is internationally recognized as a leader in medical imaging.

The department consults with emergency physicians and trauma surgeons from around the province using specialized video networks to view images of patients across BC. Additionally, they offer one of the largest Emergency Trauma Radiology Fellowship programs in the world and have trained physicians as far away as Saudi Arabia and New Zealand.

As BC's largest and busiest medical imaging team, the Department of Radiology conducts 360,000 examinations a year, including more than 50,000 computerized tomography (CT) scans, which provide detailed images of bones, soft tissues and blood vessels. On an average day, about 140 CT scans are used to help detect and treat a wide range of injuries and illnesses, including cancer, broken bones, strokes, renal stones and heart disease.

The Foundation is raising funds to purchase three critically needed CT scanners for VGH and UBC Hospital. These new state-of-the-art scanners will transform medical imaging by providing faster, more precise images, reducing radiation exposure by more than half and enhancing our research capacity.

Thanks to the leadership and generosity of our donors, as well as government and fundraising events, we have raised enough funds to purchase two of the three CT scanners.

Donate now to help us reach our goal of funding the final CT scanner for VGH's Emergency Department by visiting vghfoundation.ca/ct-scanner



Critical lifelines for Seniors

“We see elderly people who have fallen in their homes, who might have broken a hip, had a stroke or heart attack and can’t reach a phone for help – we’re proud to provide Lifeline® devices to help improve situations like these.”
 – Nils Gorseth, Vancouver Firefighter

VGH’s Short Term Assessment and Treatment Centre (STAT) – which supports people over 65 with physical, psychosocial and mental health issues – is participating in a Lifeline® pilot program. As part of the pilot program, select patients will receive a Philips Lifeline® medical alert device, which can be worn as a wristband or pendant that automatically detects a fall and triggers a call, 24/7. Lifeline® devices can make all the difference between a patient being able to return to their home or having to go into residential care.

Thank you to the Vancouver Firefighters’ Charitable Society for their generous donation of \$23,500. This gift will give independence and better care to those seniors requiring a Lifeline® device and peace of mind to their families.

Vancouver firefighter Nils Gorseth assists a senior patient with a medical alert system



Vital equipment supports Multiple Sclerosis research

“Seeding these young minds gives the next generation of doctors and scientists the resources they need to grow. Your support continues to empower the team and accelerate our research so that we can improve the health of British Columbians.”
 – Dr. Anthony Traboulsee, Head, MS Program, UBC Hospital

British Columbia has one of the highest rates of Multiple Sclerosis (MS) in the world. An unpredictable and complex disease with no cure, MS is the most common neurological disease affecting young adults. The MS Program at UBC Hospital is home to a team of internationally renowned researchers who are on a mission to find a cure. Through the generosity of a group of visionary donors, two critical pieces of equipment – a fluorescence microscope and flow cytometer – were funded to support the research of Dr. Jacqueline Quandt, an immunologist with the MS Program, and her peers. Thank you to Jock MacDougall, Patricia Taylor, Dr. Stan Hashimoto and a community of donors whose visionary donations are improving the lives of patients living with MS.

Dr. Anthony Traboulsee and a team of multidisciplinary researchers are at the forefront of MS research and care

“In the last couple of years, our ICU has frequently exceeded its bed capacity, affecting our ability to optimally care for critically ill patients. Thanks to Teck’s generous support, we will create additional capacity and equip those beds with the most advanced technology to care for the sickest patients.”

DR. GEORGE ISAC, MEDICAL DIRECTOR, ICU, VGH

New ICU renovations improve patient outcomes

The highly skilled and trained doctors and nurses at VGH’s Intensive Care Unit (ICU) treat some of BC’s sickest patients. Nearly half of our patients come from outside Metro Vancouver for advanced treatments that are only available here. To help address the growing number of patients in need of specialized care, renovations are underway at VGH’s ICU to expand patient capacity. Three new beds will be added to the unit’s existing footprint, allowing health care teams to treat approximately 180 more patients each year. One additional bed will be used to showcase the next generation of ICU rooms at VGH. Known as the ‘Teck Suite,’ the space will be a state-of-the-art private/protected persons isolation suite to treat the sickest of patients who also require extra security while receiving critical care.

Thank you to Teck Resources Limited whose generous \$2.5 million donation will result in improved inpatient outcomes; more timely admissions and discharges; and an improved environment for patients, families and staff.

New renovations in VGH’s ICU will enable Dr. George Isac (middle) and his team to provide specialized care for a growing number of critically ill patients





urgent needs

EQUIPPING EXPERTS WITH CRITICALLY NEEDED TOOLS
AND KNOWLEDGE TO TRANSFORM PATIENT CARE

“Donations are essential to help fund new research. As someone who’s living with multiple sclerosis, the groundbreaking work that doctors and researchers are doing can directly improve my life and the lives of those I love.”

DARREN PATTERSON, MS PATIENT

As residents of BC, we can take great comfort in knowing that we have renowned medical experts who have access to the very best tools for treating patients. Every day, VGH & UBC Hospital Foundation partners with donors to ensure our health care teams have the resources they need to care for our province’s most injured and seriously ill patients.

Your donations to the Most Urgent Needs Fund help support our hospitals’ most critical needs, including the equipment and groundbreaking research required to advance patient treatment and care.

In fiscal 2014-15, we funded nearly 100 pieces of medical technology – equipment such as a portable ultrasound unit for health care teams and specialized tablets with speech-generating software for patients recovering from stroke and other brain injuries.

In addition to critical equipment, we supported nearly a dozen clinicians and their teams who are conducting research into a variety of health issues – from investigating ways to improve hip replacement recovery, to examining methods to reduce swelling from traumatic brain injuries.

Our heartfelt thanks to our supporters who are helping ensure our health care teams have the tools they need to care for people who are treated at our hospitals and health care centres every day.

Darren Patterson (right) enjoying quality time with his family

Programs that help fund our most urgent needs:

Lotteries

Last year, the *Millionaire Lottery* and *Hometown Heroes Lottery* raised more than \$3.7 million. One hundred percent of net ticket proceeds go toward funding urgently needed equipment and research at our hospitals and community health care centres. Since 1996, these two lotteries have raised nearly \$52 million to purchase innovative equipment, including ventilators, MRIs and CT scanners.

Signature Events

Every year, our signature events continue to draw together generous donors and volunteers who have helped us raise record revenues for our hospitals’ critical needs. Last year, our *Night of a Thousand Stars* and *De Beers Time to Shine* galas raised more than \$3 million to help purchase two state-of-the-art CT scanners. Additionally, our *Mr. Lube Tournament for Life* remains one of the largest annual revenue sources dedicated to advancing prostate cancer care and research.

Angel Campaign

Nearly 1,000 donors helped us raise \$425,000 last year in our Angel campaign. Since 2001, this special holiday annual campaign has raised more than \$2 million for the Most Urgent Needs Fund. Through the campaign, individuals are able to recognize the health care providers who have touched them, by giving a donation with a personalized message written on an angel ornament that is hung in VGH’s winter wonderland of holiday trees.

2015 De Beers Time to Shine Gala Committee Members: Helen Yu, Patrick Lau, Priscilla Lam, Cecilia Tse (Gala Chair) and Eric Woo



events

RAISE RECORD REVENUE

Thanks to the generosity of donors, sponsors, volunteers and guests, our special events raised close to \$4 million in fiscal 2014-15. Thousands of friends and supporters participated in our events – helping to ensure our hospitals and health care teams continue to deliver BC’s best, most specialized care for adults.

Night of a Thousand Stars Gala

Nearly 650 guests gathered for our *Night of a Thousand Stars Gala*, presented by TELUS, on November 21, 2014. Together, we raised more than \$1.7 million to support our hospitals and health centre’s most urgent needs.

De Beers Time to Shine Gala

On February 21, 2015, we held our inaugural *De Beers Time to Shine Gala*, themed “East Meets West.” Our first Asia Pacific gala event was a huge success, drawing together almost 400 guests and sponsors who raised \$1.3 million to help fund a state-of-the-art CT scanner.

Mr. Lube Tournament for Life

The 18th annual *Mr. Lube Tournament for Life*, held on June 16, 2014, raised more than \$460,000 to support prostate cancer care and research at the world-renowned Vancouver Prostate Centre at VGH.

Independent Community Events

Over the past year, several organizations and individuals held personal fundraising events or campaigns that collectively raised over \$500,000.

Highlights of 2014-15 Independent Community Events:

- **5km Walk/Run for Neuromyelitis Optica (NMO)**
More than \$11,000 was raised to support research into Neuromyelitis Optica, a rare disorder in which the immune system attacks the optic nerves and spinal cord.
- **Chad Warren Charity Challenge**
The 4th annual mixed doubles tennis tournament raised over \$26,000 in support of the Hematology Research Clinical Trials Unit at VGH.
- **Coast Capital Savings Charity Golf Tournament**
In its 13th year, Coast Capital’s annual charity golf tournament raised more than \$200,000 in support of depression research and mental health.

These incredible people are making a difference that positively impacts patient care. Thank you for your support!

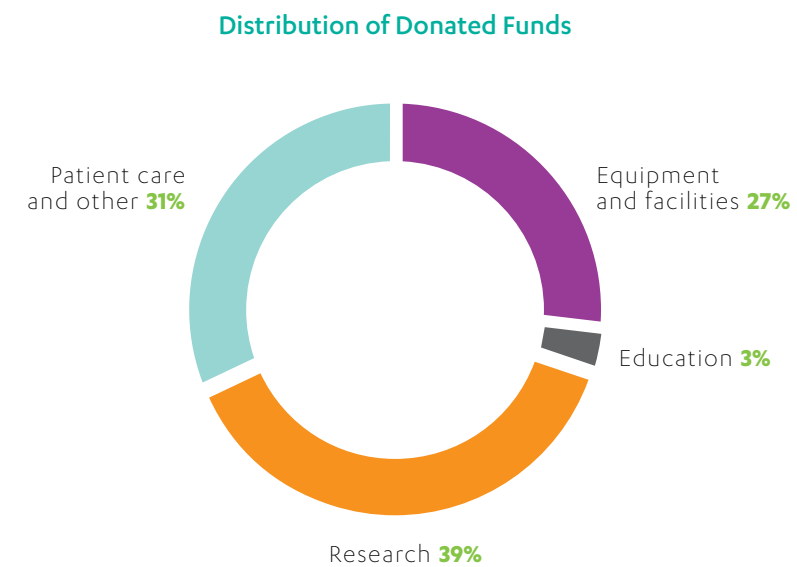
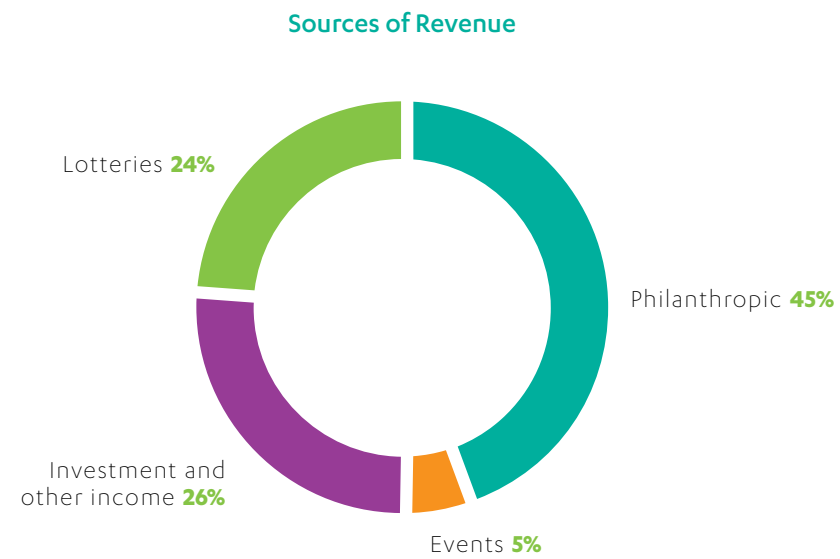
Participate, donate or organize your own event at vghfoundation.ca/events

the power of giving

VGH & UBC Hospital Foundation is committed to making the best use of every dollar raised. We are proud to report that in 2014-15 the Foundation's cost per dollar was 13 cents (excluding lottery revenue and related expenses), which is significantly lower than the industry average of 26 cents.*

Thanks to our donors, our 2014-15 consolidated revenue, including lotteries and investments, totalled over \$81 million.

These financial highlights are based on VGH & UBC Hospital Foundation's audited financial statements for our fiscal year ending March 31, 2015. The Foundation's statements are audited by KPMG LLP Chartered Accountants, and are available at vghfoundation.ca/financial-reports



*Association of Healthcare Philanthropy 2013

Revenue	2015	2014
Philanthropic	\$36,891,478	\$30,940,289
Events	3,696,721	2,729,804
Investment & other income	21,355,746	18,279,438
	61,943,945	51,949,531
Lotteries	19,133,338	19,583,537
	81,077,283	71,533,068
Expenses		
Foundation operations	6,639,658	6,488,237
Community awareness and public engagement	578,619	554,895
	7,218,277	7,043,132
Lotteries (includes prizes)	15,368,333	15,088,812
Other fundraising	972,488	587,591
	23,559,098	22,719,535
Excess of revenue over expenses before grants	57,518,185	48,813,533
Funds granted for:		
Equipment and facilities	6,444,933	6,177,252
Education, research, patient care and other	17,421,344	16,506,484
	23,866,277	22,683,736
Excess of revenue over expenses and grants	33,651,908	26,129,797
Fund balances, beginning of year	187,331,991	153,856,972
Change in fair value of investments	6,871,824	7,345,222
Fund balances, end of year	\$227,855,723	\$187,331,991

thank you to our donors

Your vision and generous support has made a tremendous impact on improving specialized health care and research for thousands of British Columbians.

CHAIRMAN'S CIRCLE DONORS

A special thank you to our Chairman's Circle donors who have supported us with lifetime giving of \$1,000,000 or more.

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Darlene Poole
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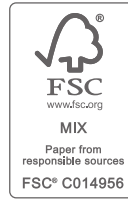
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